In the Division of Operations, as INDIVIDUALS, we will:

- Treat others with respect.
- Commit ourselves to integrity and trustworthiness.
- Live up to our commitments. We will be accountable to ourselves and our team.
- Be willing to listen and consider others’ input in decision making.
- Consider how our actions & decisions affect others in the University.
- Continuously learn from all that we do. We will use past experiences – including mistakes – as learning opportunities.

In the Division of Operations, as a TEAM, we will:

- Invest in staff development and training. We will provide opportunities to learn. We will empower employees in their areas of responsibility and encourage them to evolve their responsibilities.
- Create transparency in decision making. We will involve people throughout the organization in planning and decision making – and establish the “why” of key decisions.
- Make decisions that are based in fact and align with GW’s goals.
- Communicate and proactively share information. We will make sure that those who need to know, do know.
- Collaborate throughout our Division - and across the University.
- Share our knowledge and resources (including people). We will not be territorial. We will help team members who need assistance.
- Commit ourselves to success. We will support our colleagues and we will succeed as a team.